Service Order Processing (SOP) Item Notes in Different Languages

Please refer to article [https://supportcenter.ungerboeck.com/hc/en-us/articles/204567658-Item-Notes-not-showing-up-in-SOP](https://supportcenter.ungerboeck.com/entries/39616143-Item-Notes-not-showing-up-in-SOP-Check-the-SOP-configuration-and-price-list-) for the general note setup in SOP.

How do I display English notes for an English SOP and German Notes for a German SOP?

1 – Make sure you have connected your languages to your iEBMS dictionary:

A screenshot of a computer

Description automatically generated with medium confidence

Note: You can only have one dictionary per language.

2 – Add a note to your item with the respective language:

A screenshot of a computer

Description automatically generated

3 – Set the language in your SOP configuration (dictionary):

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Description automatically generated with medium confidence

Result: The note will display in the respective language on the website:

